

Comparing ECM Platforms



When you're looking to implement a new enterprise content management (ECM) platform, it's a smart idea to look at what's on the market and compare each system.

We here at DocStar decided to do it for you.

We compared reviews of ECM platforms from various third-party user review and evaluation sites—including G2 Crowd, Capterra, Software Advice, IT Central Station, and GetApp—to see how each one stacks up.



| Scale 1 (lowest) to 5 (highest) | Altec | DocuPhase | DocuWare | MetaViewer | PaperSave | DocStar |
|------------------------------------|-------|-----------|----------|------------|-----------|---------|
| Ease of use | 1.9 | 3.3 | 3.5 | 2.5 | 3.6 | 4.2 |
| Features and functionality | 2 | 3.5 | 3.5 | 2.9 | 3.5 | 4 |
| Customer support | 2 | 2.3 | 2.8 | 1.7 | 2.5 | 4.1 |
| Value for price | 2.5 | 3.6 | 3.9 | 2.1 | 3.8 | 4.4 |
| User interface and experience | 1.9 | 3.1 | 3.4 | 2.4 | 3.2 | 4.2 |
| Overall rating* | 2.09 | 3.3 | 3.5 | 2.4 | 3.3 | 4.1 |

*These ratings were determined by averaging the totals in each category from the review sites—using data collected in February 2019. The overall rating is the average of all consolidated scores.

DocStar is a browser-based ECM and process automation platform that enables global digital transformation. It's easy to implement and use—both in the cloud and on premises.



DocStar offers proven technology and global process expertise, empowering organizations to:



Work Smarter



Reduce Costs



Invest in Growth