

## DocStar ECM & DocStar IDC Minimum Hardware and Operating System Requirements

### DocStar ECM

#### Consolidated Single Server (Application-Web/Database/Storage Server)

- ▶ Microsoft Windows Server 2012 R2/2016/2019 (Standard or Datacenter Edition)
- ▶ Microsoft SQL Server 2012/2014/2016/2017/2019 (Standard or Enterprise Edition)
- ▶ Intel I7 2.0 GHz Quad-Core Processor or better
- ▶ 16GB RAM or better (32GB RAM recommended)
- ▶ 500 GB Hard Disk or better (1TB SSD Hard Disk recommended) - Required storage space may vary significantly depending on volume and document retention requirements (off-site backup strongly recommended)

#### Application-Web Server (if distinct server vs. consolidated)

- ▶ Microsoft Windows Server 2012 R2/2016/2019 (Standard or Datacenter Edition)
- ▶ Intel I7 2.0 GHz Quad-Core Processor or better
- ▶ 16GB RAM or better (32GB RAM recommended)
- ▶ 500GB Hard Disk or better (1TB SSD Hard Disk recommended) – Required storage space may vary significantly depending on volume and document retention requirements (off-site backup strongly recommended)

#### Database Server (if distinct server vs. consolidated)

- ▶ Microsoft Windows Server 2012 R2/2016/2019 (Standard or Datacenter Edition)
- ▶ Microsoft SQL Server 2012/2014/2016/2017/2019 (Standard or Enterprise Edition)
- ▶ Intel I7 2.0 GHz Quad-Core Processor or better
- ▶ 16GB RAM or better (32GB RAM recommended)
- ▶ 500GB Hard Disk or better (1TB SSD Hard Disk recommended) – Required storage space may vary significantly depending on volume and document retention requirements (off-site backup strongly recommended)

#### Storage Server (if distinct server vs. consolidated)

- ▶ Microsoft Windows Server 2012 R2/2016/2019 (Standard or Datacenter Edition)
- ▶ Intel I7 2.0 GHz Quad-Core Processor or better
- ▶ 16GB RAM or better (32GB RAM recommended)
- ▶ 500GB Hard Disk or better (1TB SSD Hard Disk recommended) – Required storage space may vary significantly depending on volume and document retention requirements (off-site backup strongly recommended)

## Workstation (Scan/Import)

- ▶ Windows 8.1, Windows 10 Professional/Enterprise, Windows Server 2012 R2/2016/2019
- ▶ Intel I5 2.0 GHz Dual-Core Processor or better (2.0 GHz Quad-Core Processor recommended)
- ▶ 8GB RAM or better (16GB RAM recommended)
- ▶ 256GB Hard Disk or better (500GB SSD Hard Disk recommended)
- ▶ Designed for 1280 x 1024 resolution or higher; 16-bit color

## Workstation (User - Browser Only)

- ▶ Windows 8.1, Windows 10 Professional/Enterprise, Windows Server 2012 R2/2016/2019
- ▶ Intel I3 2.0 GHz Dual-Core Processor or better
- ▶ 8GB RAM or better (16GB RAM recommended)
- ▶ Designed for 1280 x 1024 resolution or higher; 16-bit color

## Web Browsers

- ▶ Microsoft Internet Explorer 11
- ▶ Microsoft Edge 42 or higher
- ▶ Mozilla Firefox v32 or higher
- ▶ Google Chrome 39 or higher
- ▶ Apple Safari 6 on Macintosh or higher

## Tablets

- ▶ Apple iPads (Safari for iOS 7) no client
- ▶ Android Devices (Chrome for Android 4.x) no client

## Smartphones (Use might be limited due to small screen size)

- ▶ Apple iPhone (Safari for iOS 7) no client
- ▶ Android phones (Chrome for Android 4.x) no client

## DocStar IDC

### Application and Database Server (may be shared with DocStar ECM in certain environments)

- ▶ Microsoft Windows Server 2012 R2/2016/2019 (Standard or Datacenter Edition)
- ▶ Microsoft SQL Server 2012/2014/2016/2017/2019 (Standard or Enterprise Edition)
- ▶ Intel I7 2.0 GHz Quad-Core Processor or better
- ▶ 16GB RAM or better (32GB RAM recommended)
- ▶ 500GB Hard Disk or better (1TB SSD Hard Disk recommended) - Required storage space may vary significantly depending on volume and document retention requirements (off-site backup strongly recommended)

### Verification Workstations/Web UI

- ▶ Windows 8.1, Windows 10 Professional/Enterprise, Windows Server 2012 R2/2016/2019
- ▶ Intel I7 2.0 GHz Quad-Core Processor or better
- ▶ 8GB RAM or better (16GB RAM recommended)
- ▶ 100GB Hard Disk or better (500GB SSD Hard Disk recommended)
- ▶ Designed for 1280 x 1024 resolution or higher; 16-bit color

### Web Browsers

- ▶ Microsoft Internet Explorer 11
- ▶ Microsoft Edge 42 or higher
- ▶ Mozilla Firefox v32 or higher
- ▶ Google Chrome 39 or higher
- ▶ Apple Safari 6 on Macintosh or higher

The contents of this document are for informational purposes only and are subject to change without notice. DocStar, a division of Epicor Software Corporation, makes no guarantee, representations or warranties with regard to the enclosed information and specifically disclaims, to the full extent of the law, any applicable implied warranties, such as fitness for a particular purpose, merchantability, satisfactory quality or reasonable skill and care. This document and its contents, including the viewpoints, dates and functional content expressed herein are believed to be accurate as of its date of publication, March 2020. The usage of any DocStar products or services is subject to Epicor standard terms and conditions then in effect. Usage of the solution(s) described in this document with other Epicor software or third party products may require the purchase of licenses for such other products. DocStar and the DocStar logo are trademarks or registered trademarks of DocStar, a division of Epicor Software Corporation in the United States, and in certain other countries and/or the EU. Copyright © 2020 Epicor Software Corporation. All rights reserved.

---

## About DocStar

Founded in 1996, DocStar®, a division of Epicor Software Corporation, is a leading developer of enterprise content management, process automation and automated accounts payable software solutions. Available in the cloud or on-premises, DocStar empowers organizations to gain control over documents, improve records retention, and increase operational efficiency to support business growth. More than 2,000 organizations in globally trust DocStar to increase productivity and automate processes to reduce transaction cycle times.